

Nova Scotia Federation of Municipalities

Municipal Success Stories: Engagement that Works

Town of New Glasgow

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CURRENT CONSULTATIONS

- Land Use Bylaws (LUB)
- Municipal Planning Strategy (MPS)

Several stakeholder groups in and around New Glasgow were engaged individually. These groups were selected and contacted for several different reasons including:

- their ability to provide unique insight,
- their relation to the project's goals, and
- because they have historically been excluded from formal engagement processes

1 Key Engagement

- Citizen's who received services from Highland Community Residential Services
- Of over 150 people who receive supports from HCRS over 90% are citizens of the Town of New Glasgow
- Focus group was held in their space with their support staff and tailored to meet their diversities
- Reported by the outside consultants to be the best attended and most helpful engagement session

What We Heard

“Highland Community Residential Services (HCRS) is deeply grateful to the Town of New Glasgow for its commitment to inclusion and community engagement. By welcoming individuals with intellectual disabilities and mental health challenges into meaningful dialogue at an engagement session, the Town has shown what it truly means to build a diverse, equitable, and inclusive community. Our participants, a largely marginalized group, felt heard, valued, and respected. Many have since proudly volunteered at town events, seeing New Glasgow and Glasgow Square as true community partners. Thank you for making space where every voice matters and embracing the true nature of the Human Rights Remedy.”

Mary Clare MacIntosh Executive Director HCRS

Results

- Connection with a group of citizens who provide a unique perspective with lived experiences who are often not invited to the table
- Representation on Committees of Council
- Representation at community events

One Key Messages for Municipalities

The Nova Scotia Human Rights Remedy is a five-year, legally binding agreement that guides government's work to transform the disability support system in Nova Scotia

6 KEY DIRECTIONS

1. Working with individuals to create support plans that meet their unique needs
2. Closing all large institutions and supporting people with disabilities to live in their community of choice
3. Supporting service providers to create and deliver community-based supports that meet the needs of people with disabilities in communities across the province
4. Working with healthcare and disability support professionals to ensure people with disabilities can access the care they need close to home
5. Providing disability support funding to individuals and supporting them to make their own decisions about how that funding is used
6. Thinking and working differently across the system to better support people with disabilities

THANK YOU!

<https://www.dsp-transformation.ca/remedy-overview>